# CONSUMER GRIEVANCES REDRESSALFORUM SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

# TIRUPATI

# This the 06th day of March'2024

# C.G.No.140/2023-24/Anantapur Circle

**CHAIRPERSON** 

Sri. V. Srinivasa Anjaneya Murthy Former Principal District Judge

## **Members Present**

Sri. K. Ramamohan Rao Member (Finance)
Sri. S.L. Anjani Kumar Member (Technical)
Smt. G. Eswaramma Member (Independent)

#### Between

Sri. D. Murali Krishna, Plot No. 585, L2, Kethireddy Colony Dharmavaram (M), Anantapur Dist.

Complainant

### AND

- 1. Dy. Executive Engineer/O/Dharmavaram
- 2. Executive Engineer/O/Anantapur (R)

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 05.03.2024 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

#### ORDER

- **01.** The complainant filed the complaint stating that he is residing in L2, Kethireddy Colony, that 11 KV electrical line is passing over his house and it is to be shifted.
- **02.** The said complaint was registered as C.G.No.140/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that they informed the

complainant to register his application at mee-seva for shifting of the lines as per the procedure but there was no response from the complainant.

- 03. Complainant absent. Heard the respondents through video conferencing.
- According to the respondents, the complainant has to register an 04 application at mee-seva for shifting of the line but the complainant did not make any application so far. Hence, the complainant is directed to make an application at mee-seva on which the respondents shall take action by following the rules and regulations in vogue. Accordingly, the complaint is closed. No order as to costs.
- The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06th day of March'2024.

CHAIRPERSON

Member (Independent) 6/3/200

# Documents marked

For the complainant: Nil
For the respondents: Nil

Copy to the

Complainant and All the Respondents

# **Copy Submitted to**

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.